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Attorney Docket No.: 27996-133
(formerly 103180-45024)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Peter Tavernese Jr. Examiner: Nguyen, Quynh H.
Serial No.: 09/745,305 Group Art Unit: 2614
Filed: December 21, 2000 Confirmation No: 2060
Title: **CUSTOMER SERVICE RESPONSE SYSTEM FOR INTERACTION WITH
CUSTOMER SERVICE AGENTS**

MAIL STOP AF

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

TRANSMITTAL LETTER

Transmitted herewith for filing in the above-identified patent application are the following documents:

1. Notice of Appeal to the Board of Patent Appeals and Interferences Under 37 C.F.R. § 1.191 (1 page);
2. Petition for one month extension of time (1 page);
3. Check No. 3617 in the amount of \$500.00 (appeal fee);
4. Check No. 3618 in the amount of \$120.00 (extension of time fee); and
5. Return postcard.

The Commissioner is hereby authorized to charge any fee that may be due, or to credit any overpayment, to Deposit Account No. **50-0311**, Ref. No.: **27996-133**. A duplicate copy of this transmittal letter is enclosed.

Respectfully submitted,

Dated: February 13, 2007

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